

SOCIAL VALUE AND ENGAGEMENT COORDINATOR VACANCY

Liverpool Experience Campus is where extraordinary events and careers come to life. Located on Liverpool's iconic waterfront, our connected campus brings together award winning venues, on-site hotels, Ticket Quarter ticketing agency and a team of talented professionals who are passionate about creating unforgettable experiences. Home to a convention centre, 11,000-capacity arena and multi-hall exhibition centre, we deliver world class conferences, exhibitions, concerts, cultural events and corporate gatherings. We provide seamless event solutions that attract audiences from across the UK and beyond.

Proudly owned by Liverpool City Council, we exist to bring people together through culture, creativity, innovation and shared experiences. Whether you're welcoming guests, delivering events, driving ticket sales or supporting our operations behind the scenes, you'll play a vital role in shaping memorable moments and showcasing one of the UK's most vibrant destinations.

We are currently looking for a Social Value and Engagement Coordinator to join our team.

Company Benefits

At Liverpool Experience Campus our people are our greatest asset. We take pride in creating a supportive workforce with a range of benefits available to our colleagues, including:

- An enhanced holiday scheme which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Travel pass scheme.
- Cycle to Work scheme.
- Employee Reward Platform.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

At Liverpool Experience Campus, you'll be part of a team that is dedicated to making a real difference. Some of our key achievements and ongoing initiatives include:

- Disability Confident Employer.
- Sunflower Friendly Business.
- Member of the Fair Employment Charter.

- Real Living Wage employer.
- Social value impact plan - last year we contributed over £6.4m.
- Green Meeting's Gold Standard.
- Sustainability Strategy.
- Positively influencing biodiversity - we have 3 on-site beehives.
- Carbon Neutral Campus.
- Accessibility Strategy.
- AccessAble Guide.

About the Role

As our Social Value and Engagement Coordinator, you'll be at the heart of creating positive change across Liverpool Experience Campus and the wider community. From building partnerships with local charities and community groups to sharing inspiring stories of impact, no two days will be the same. You'll bring people together, champion volunteering and social value initiatives, measure the difference we're making, and help turn great ideas into meaningful outcomes that benefit our people, partners and communities.

You will:

- Coordinate and drive delivery of Liverpool Experience Campus' Social Value Plan, ensuring commitments are achieved and impact is maximised.
- Build and maintain strong relationships with community groups, charities, supply chain partners and key stakeholders across the city region.
- Monitor, analyse and report social value performance, using tools such as the National TOMs Framework and Social Value Portal to measure impact against targets.
- Develop engaging case studies, impact stories and communications that showcase the positive difference our social value initiatives make to people and communities.
- Support the management of our community foundation, employee volunteering initiatives and stakeholder engagement activities.
- Work collaboratively with teams across the organisation to embed social value, accessibility, wellbeing and inclusion into our day-to-day activities.
- Represent Liverpool Experience Campus at external events, forums and partnership meetings, helping to raise awareness of our social value ambitions and identify opportunities for collaboration.

We're looking for someone who is passionate about making a real difference and excited by the opportunity to connect people, projects and communities. You'll be a natural relationship-builder who enjoys working with a wide range of stakeholders, bringing people together to achieve shared goals. With strong communication skills, you'll be confident creating engaging content, impact stories and reports, while also enjoying the challenge of gathering and analysing data to demonstrate outcomes. Organised, collaborative and driven, you'll thrive on coordinating projects and

events, championing social value, and helping us create an inclusive, accessible and welcoming environment for everyone.

If you are a hardworking and committed professional ready to contribute to our continued success, we'd love to hear from you.

Join us at Liverpool Experience Campus and be part of something extraordinary.

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: 14 September

Interview Date: TBC

For further information, assistance, or to obtain information, please contact the People team via email at recruitment@lexliverpool.com

Values

At Liverpool Experience Campus, our values shape every moment of how we work together. **One Big Team** means we collaborate, support each other and celebrate shared success. **Take The Initiative** empowers our people to be proactive and confident in making things happen. **All Welcome** reflects our commitment to inclusion, ensuring every colleague and visitor feels respected and valued. And with **Every Moment Matters**, we focus on delivering exceptional experiences - for our city and each other.

Equality, Diversity & Inclusion

We believe our strength lies in the diversity of our people. At Liverpool Experience Campus we're proud to champion equality, inclusion and belonging, creating an environment where every individual feels respected, valued and is encouraged to be themselves.

We strongly encourage and welcome applications from suitably qualified candidates from individuals of all backgrounds and identities regardless of age, disability, gender reassignment, marriage or civil partnership status, race, religion or belief, sex or sexual orientation.